



PHYSICAL THERAPY

AUSTIN SPORTS MEDICINE

LATE CANCEL & NO SHOW POLICY

We consider it an honor and privilege to be of service to you. In order to maximize the benefit of your treatment, our physical therapy staff provides appointments reserved especially for you. Missing appointments will impede your progress. Make every effort to attend every scheduled visit according to the treatment plan recommended by your therapist and doctor. You are responsible for your schedule. Make a habit of double-checking your next visit. Note changes to your schedule right away. Not showing up for your appointment or appointments cancelled less than 48 hours in advance affect us all. Available appointments are in high demand and your early cancellation will give another person the possibility to have the treatment they need.

Although we do understand there may be extenuating circumstances, patients unable to attend their therapy session are required to cancel within **48 hours notice**, this will allow the spot to be offered to patients urgently needing to be treated and on a lengthy waitlist. Not giving a 48 hours notice may result in a **\$15 fee** depending on circumstance. Completely disregarding and not showing up for an appointment, for any reason, will result in a **\$20.00 fee**. **These charges are not covered by your insurance and will have to be paid by you personally.**

Additionally, 3 No Shows may warrant the discharge of the patient from further therapy sessions at ASM. A referral to another therapy provider may be provided on request.

We appreciate your consideration and cooperation to keep the schedule accurate so we can get all patients back to what they love!

I _____ have read and understand these policies.

(PRINT NAME)

PATIENT SIGNATURE: _____

DATE: _____